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Smiling July Faces of WMV

# LAGE VOICE



Bingo

Fun times in July. Sign up for activities to be

active and have

some fun

times!























# Volume 260



When I took this position, I knew that I had my work cut out for me. I knew of all that I would inherit. The blight right along with the wonderful people that live here that I have grown to love. I knew that it would be a challenge and quite frankly, I needed that challenge. I've always enjoyed learning new things. I was one of those kids in school that loved to go to school. I needed a change, and boy did I get one! I would have no idea that I would have what would be considered a "normal challenge" on top of accepting that challenge along with a global pandemic. It has been hard, tiresome and just downright aggravating at times. I just take a breath and chant to myself, I am human I am not a machine. We're having to help to retrain my employees on procedures to ensure that our residents health and safety is looked after along with protecting themselves as they work for you here. When I worked at my very first job, Sonic drive-inn, I was taught customer service by some of the best in the business. Back in the day, Sonic drive-inn had one of the best training programs around. One day at a crew meeting, they wanted us to know how it felt to be the customer waiting on their order so we did a little exercise. We were literally against the clock there. We have to have the order to the car within 3minutes and 15 seconds. If they waited 4 minutes, we would comp either their order or give them cards to get something free on their next visit.

As employees during the crew meeting, we were asked as the timer started to close our eyes. We were to raise our hands if it felt like we had our eyes closed for 4 minutes or more. After a little while, we were asked to open our eyes. It felt like we had our eyes closed for 5 to 7 minutes. What our manager would reveal shocked us all. Having our eyes closed symbolized the customer waiting in the car. When they are in the car waiting they cannot see how hard we are working to try and get orders made and out the door. They cannot see when soda fountain ran out of two drinks at one time. They could not see that the ice cream machine all of a sudden decided to malfunction. sometimes all of these things would happen all at the same time!! Guess how many minutes we had our eyes closed? We had our eyes closed for 2 minutes. 2 measly minutes felt like 5 to 7 minutes when you can't see what's going on.

I know it seems as though my maintenance staff is just driving or walking around. In reality, they are going to and from each order. Maintenance, housekeeping and Security work their keisters off. In the heat and the other departments work just as hard. You are getting your monies worth.

(Continued on page 2)



## relaxed atmosphere of security, comfort and dignity.

## August 2020 THE VILLAGE VOICE

## **Tammy Talk**

Hello friends! I do hope that everyone is enjoying their summer as much as they can. I know having the pool helps, but we are still miss being able to just let loose and hangout without having to think first!

#### **Our Mission Statement**

Westminster Village is committed to providing an environment that encourages and enables our residents to enjoy life to the maximum of their capabilities in a



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Continued from page 1. There are hundreds of things on this property that break down in any given month and they have to repair them. At the last board meeting, it was agreed, that a grievance committee would come together. It is made up of the board members. If you have a grievance you may call me and I will notify the board President or you may contact him on your own. Things may be a little stressful, but I still love my job. I still love serving all! Challenge accepted!

Tammy Swanson, **Executive Director** 

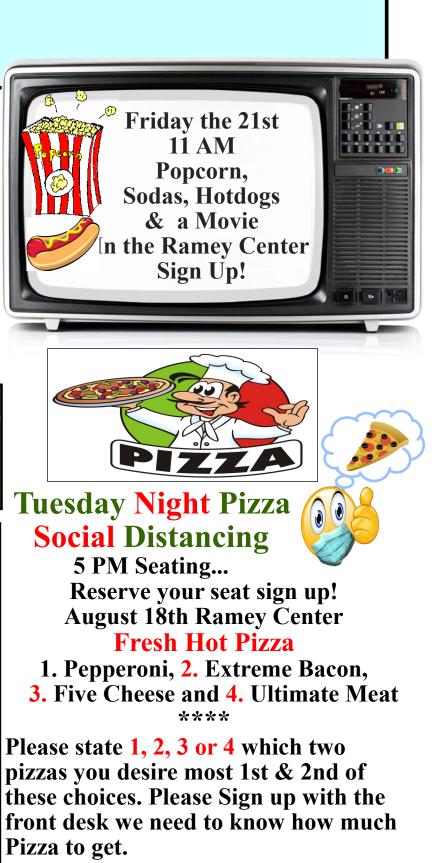


**Northeast Arkansas Roads Sight** Seeing Road Trip Dell, Victoria, Rivervale, Lepanto, Dyess, Wilson & Hog Pen Picnic Lunch at Osceola San Souchi MS River overlook. We will leave at 10 AM Wednesday, August 5th.

**Produce Run! 11 AM Tuessday the 11th** Lunch at Catfish Wharf Kennett, MO We will also stop by Produce Stands in Kennett. Sign Up!



12:30 Thursday, August 13th Mae's Grill to go order lunch. Menu - Pork Chops, Mac n Cheese, Creamed Potatoes, Cabbage. Brown Beans, & Fried Okra. 1 Pork Chop with 1 Side \$7.75 2 Sides \$9.50 3 Sides \$11.00 4 Sides \$12.75 Extra Pork Chop add \$4.00 Prepay please when place your order. Sign Up!



<b>3rd Annie Conley</b>					
3rd Bob Flinn					
3rd Jack Thompson					
5th Lorene McMillen					
12th Melchelle Wagner					
13th Perry Lee Bell					
13th Merrill Frame					
13th Danny McMillin					
13th Ella Sanders 14th Shelia Blackmer					
14th Martha Gann					
15th Gary Deen					
18th Carealine Tuggle-Anderson					
21st Joanne Waterford					
23rd Frank Martinez					
28th Kathryn Gunkel					
EMPLOYEE					
5th Brenda Edwards					
<i>ie In Anniversaries</i>					
a Reid 12 years					
Koontz 8 years					
Smith 6 years					
Partlow 4 years					
Gary & Vera Walker4 yearsBrenda Maharaj3 years					
Sandra May & Darryl May 2 years					
a Petty 2 years					
tte Staggs 2 years					
BINGO Birthday &					

**Tuesday, August 25th** 3:00 PM Ramey Center Must be present to win prizes.

Don't forget about the 11/12 program earn more interest than you can get from the bank! Call the accounting office for more information about this program.

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#### Peggy Brown & Jason Brown **Tony & Shirley Coleman**

The Advisory Committee : Edith Sellers, Loretta Heard, Jean Scott, Mary Rixse, Ann Campbell, Gary Walker, Jack and Anita Thompson

#### Westminster Village Directors

Tammy Swanson **Cindy Williamson** Leslie Acred **Kendall Berry Butch Sanders Angela Presnell** Peggy Kenner

Executive Director Administrative Marketing **Resident Services Environmental Services** Accounting Wellness Nurse

#### **Board Members**

Judge David Burnett, Beth Fitzgerald, Tom Henry, Helen Milam, Roger Oldham, Bob Ramey, Janet Robertson, Bill Sullivan, Pastor Mike Wey, Glen Whitener, Bruce Young,

#### **Board of Directors**

President Vice President Secretary/Treasurer Roger Oldham Finance Chairman Bob Ramey

Pastor Mike Wey Janet Robertson

Westminster Village is a 501(c)3 non-profit corporation

#### Faith In Action

Faith in Action offers the following services: Light Housekeeping - Respite Care - Local Transportation - Letter Writing - Telephone Reassurance.

If you need a ride you must have an application on file and give 24-hour notice. Please call 532-1501 for more information.

Remember, you can always find the most current Village Voice in full color online at: http://www.wmv.org/newsletter

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**Library News** Can you believe it's August already? It is too hot outside. So stay in our cool library and check out a cool book to read..

Have a good day with a good book in August. Open Monday - Friday 1 to 3.

Your library volunteers: Doris Marks, Loretta Heard, Eileen Thurman, Donna Clayton, Nancy Frame, Emma Burns, and Beverly Trusky.



**Book Club** The Westminster Village Book Club will be back on Wednesday, September 9th.



**Mondays & Thursdays 11:30 AM** 

Sign Up!

Water Aerobics is good for everyone. **Come join us at the Pool!** 

**WOW NEWS No Wow Meetings until 10 AM Saturday,** September 12th

### **American Cancer Society**

Westminster Village has been a long



time supporter of the American Cancer Society in the fight against cancer, through fundraisers, luminary sales, and participating with the annual Relay for Life event for many

years. When you help even in small ways you help our Relay Team.

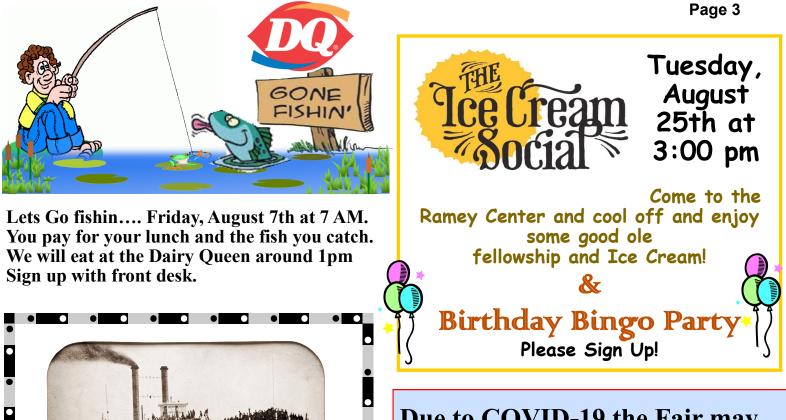
If you have not joined the Westminster Village Relay Team please sign up as soon as possible. Do it for someone in Memory Of! Do it for someone in Honor of the fight!

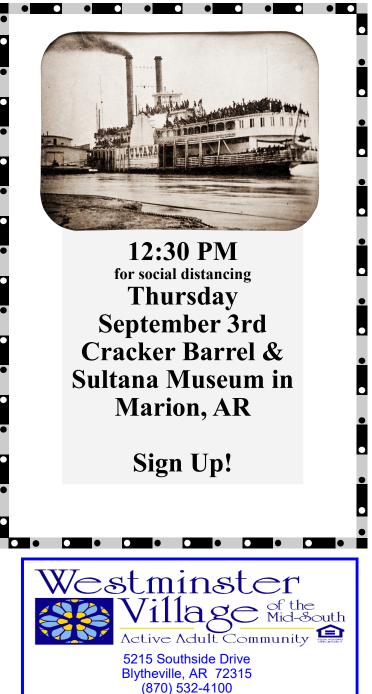
#### Relay for Life 9/18/20 Hope is NEVER cancelled!

Is planning a non traditional Relay on Friday, September the 18th. Things are still in the works on how and what can or will be done this year. It will more than likely be a drive through RELAY of sorts on Memorial Drive with luminaries and Relay Team Signs. We will use the Village Bus for our team.

You can still purchase luminaries in memory or in honor of someone that has dealt with fighting cancer for \$5 each. Yes. Relay will be different this year. We can all still be a part of the fight against cancer by showing our support by buying luminaries.

**Team RELAY Meeting** 10 AM August 13th **Thursday Coffee** 





**Due to COVID-19 the Fair may** not happen this year. This is for your information only.

**Mississippi County Fair at Walker Park Blytheville**, Arkansas **Tuesday, August 25th** through Saturday, August 29th. No exhibits this year.

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# Village Voice August 2020

Sun	Library Open 1 to 3	<b>Tue</b> Library Open 1 to 3	Library Open 1 to 3	Library Open 1 to 3	Library (
	CH = Craft Hut RC = Ramey Center VP = Village Pool				
2	<b>3</b> 9 AM Exercise Class RC Wellness Clinic 10 - 11:15 AM 11:30 Water Aerobics - VP 5:30 Tops	4	5 MISSISSIPPI COUNTY ROADS 10 AM Lunch Hog Pen for picnic lunch at the river. pg 2 Sign Up!	6 9 AM Exercise Class RC 10 AM Coffee Trivia Wellness Clinic 10 - 11:15 AM 11:30 Water Aerobics - VP	7 Lets Go fis 7 AM Pg
9	10 9 AM Exercise Class RC Wellness Clinic 10 - 11:15 AM 11:30 Water Aerobics - VP 5:30 Tops	<b>11</b> <b>10 AM Kennett</b> Produce Run & lunch at the Catfish Wharf Sign Up! pg2	12	<b>13</b> 9 AM Exercise Class RC 10 AM Coffee Relay For Life MeetingWellness Clinic 10 - 11:15 AM 11:30 Water Aerobics - VP 2 PM Crafty Ones CH12:30 Mae's G to go lunch at pg 2	
16	17 9 AM Exercise Class RC Wellness Clinic 10 - 11:15 AM 12 noon Stretch & Stress Relief -RC 5:30 Tops	18 1:30 PM Advisory Meeting 5PM Tuesday Night Social Distancing Pizza Pizza RC Sign Up! pg 2	19	20 9 AM Exercise Class RC 10 AM Coffee Activity Meeting Wellness Clinic 10 - 11:15 AM 11:30 Water Aerobics - VP 2 PM Board Meeting RC	21 11 A Popcorn Hotdogs a
23	24 9 AM Exercise Class RC Wellness Clinic 10 - 11:15 AM 11:30 Water Aerobics - VP 5:30 Tops	25 Ice Cream Pg 3 Pg 3 Pg 3 Solution Solution BINGO Party - RC pg 7	26 11:00 AM The New Las Brisas Mexican Restaurant in Blytheville	279 AM Exercise Class RC 10 AM Coffee BingoWellness Clinic 10 - 11:15 AM 11:30 Water Aerobics - VP 2 PM Crafty Ones CH	28
30	<b>31</b> 9 AM Exercise Class RC Wellness Clinic 10 - 11:15 AM 11:30 Water Aerobics - VP 5:30 Tops	September 1st	2	<b>3</b> 12:30 PM Thursday September 3rd Cracker Barrel & Sultana Museum in Marion Sign Up! Pg 3	

